

Volcafe Sustainability Strategy



Our vision & ambition

Our vision:

A thriving,
sustainable
coffee
business
for all.

Our ambition:

To be
the world's
best
coffee
partner.



Our sustainability narrative

We are one of the **world's largest traders** of arabica and robusta coffees.

We occupy a key position in the global coffee supply chain linking farmers in the field with roasters in the market. We've earned a reputation as a go-to partner for sustainability projects that deliver on-the-ground impacts while achieving the aims of our customers.

Now our plans have become more urgent and more ambitious. We want to work with all stakeholders in the coffee chain and, together, find permanent solutions to the systemic social, economic and environmental challenges that continue to exist in our sector.

Despite efforts made to date, far too many **smallholder farmers continue to live in poverty.**

Without profitable work that pays a living wage, these farmers cannot meet even their most basic needs for food, healthcare and the education of their children. This is preventing them and their communities from thriving. We want to find new ways to provide farmers with a stable and consistent living income.

In addition, coffee cultivation is already hugely affected by the devastating impact of climate change. This influences coffee in terms of quality, yield and pests, and affects the water supply to the crop.

At Volcafe, we want to **tackle these challenges.**

We have been working to improve sustainable profitability for coffee farmers for years. And we are proud of that work. But the deadline to establish regenerative practices is getting even closer.

Now, we have developed a more ambitious overarching sustainability strategy built on our vision for a thriving, sustainable coffee business for all.

Our holistic approach will focus our work on the three areas where we can make the biggest positive impact:

Our pillars

Focus areas



Secure living income for farmers
Sustainable profitability



Combat climate change
Regenerative practices



Support thriving communities
Responsible citizenship

Drivers

Proactive leadership

Tackle systemic issues through partnerships to achieve stable farm profitability

Find root cause solutions on environmental issues

Encourage and support coffee farming communities to thrive whilst trading fairly, respectfully and responsibly, balancing gain with impact and achieving international standards for safety and inclusion

Enablers

License to operate

Partner with customers to achieve common ambitions

Maximise responsibly sourced coffee

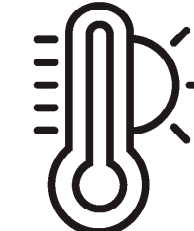
Make efficient use of natural resources in our own operations

Provide safe and healthy workspaces, invest in development and diversity, and create an exceptional place to work

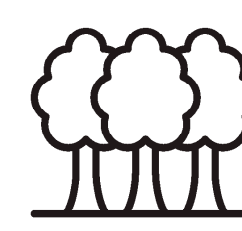
Material areas



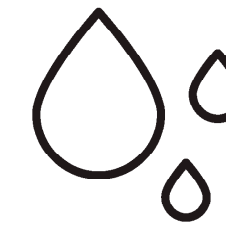
Stable/
Transparent
income



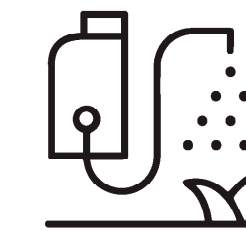
Climate
change



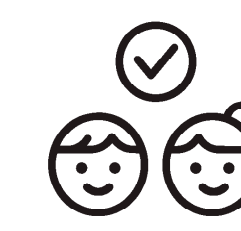
Forests/
Bio-
diversity



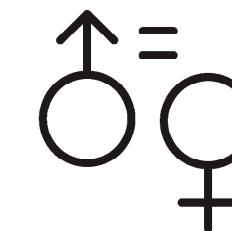
Water



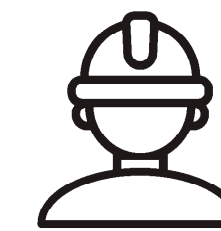
Pesticide/
fertiliser/
soil



Education/
Youth



Equality
(gender
etc.)

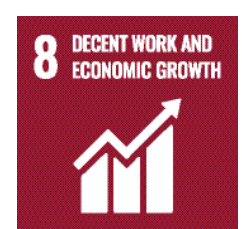


Workplace
Health
& Safety



Working
conditions

SDGs



Our sustainability strategy

To realize a living income for farmers, we will **focus on sustainable profitability.**

With our range, presence and experience, we are well positioned to address the complex issues that prohibit farmers from thriving.

We will continue the long-established work we've been doing with producers, providing business and agronomy advice to improve farm practices, deliver consistent quality and make careful use of natural resources.

We will use our influence to raise awareness and understanding of the complex issues around coffee prices and fair income for farmers and the need for industry-wide solutions.

We will promote **regenerative practices** that address the impact of climate change on coffee cultivation.

We are already working with partners to increase our understanding and to mitigate climate-change risks in key coffee regions, including the effects of temperature fluctuations, flooding, droughts and frosts.

We want to do more and go further to find root-cause solutions to environmental issues that we can deliver in coffee origins to protect livelihoods and markets.

We will work with producers to build thriving coffee communities based on **responsible citizenship.**

With long-term presence at origin, we bring insight and experience to complex and sensitive areas of coffee farming such as education and gender, for example. This expertise underpins our work in this area.

We will buy and trade coffee from sustainable sources. We will work with suppliers to ensure operations and practices meet international standards for employment and equality, and where younger generations are motivated to carry on the family business, securing both long-term livelihoods and the future supply of coffee.

